



Quality Policy Statement

(Quality "ISO 9001:2015 Standard)

SIMIAN SKILL & INTERSCAFF FOR SECURITY TRAINING Management is committed to provide quality trainings to enhance technical, practical and occupational skills of the customers / personnel with the aim of enhancing their satisfaction.

Management is committed to adopt management principles; customer focus, team approach, process-based approach, continual improvement, having reliable service providers to ensure that personnel objective of attending training is met consistently all the time.

Simian Skill Vision: To take on challenged, provide a professional service in complete sincerity and transparency, achieve success, and help your business grow.

Simian Skill Mission: To help our clients maximize their customer lifetime value and increase their competitive advantage by helping drive productivity and efficiency while delivering measurable results.

Quality policy is achieved by:

- Understand customer requirements thoroughly and properly. Developing effective relationship with customers & service providers.
- Adopt quality management system in line with the requirements of ISO 9001:2015 Standard to operate the business.
- Adopt customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision making and relationship management principles to operate and continually improve the effectiveness of quality management system.
- Adopt risk-based management system that focuses on internal & external risk elements to ensure that business and customer requirements are met consistently.
- Enhance employee's competence by providing effective training.
- Comply with all applicable regulatory and other requirements.
- Establish and strive to achieve measurable objectives to demonstrate the commitment to continually improve the effectiveness of quality management system.
- Provide appropriate resources to employees to deliver quality products/services.
- Ensuring employee is committed to implement the management system effectively.
- Review Quality Policy periodically to ensure that it remains relevant and appropriate to the organization.
- Continually improve the effectiveness of management system in line with the requirements of ISO 9001:2015 Standard.
- Adhering to the requirements of CISRS, CITB, PASMA training centres.
- Employing competent employees (trainers) to manage and conduct the training process.

IAN FYALL

Managing Director
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